

**Mainiero, Phil**

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**From:** david kralic <david.anthony.kralic@gmail.com>  
**Sent:** Monday, March 14, 2016 7:21 PM  
**To:** tratestimony  
**Cc:** Representative Themis Klarides  
**Subject:** DMV Testimony RE House Bill 5041

To Whom It May Concern:

As a resident of Connecticut who has resided in two other states, I can tell you from personal experience that the CT DMV is not as easy to deal with as other states. The wait times are embarrassing and frustrating. It is ridiculous and unacceptable that I have to take a vacation day to transfer a title.

I urge you to implement measures that other states have adopted and to consider that we the tax payers are your customers.

Best Regards,

David Kralic  
Bolton, CT